

# FILTRAGLASS

## NEW APP, NEW POSSIBILITIES

Filtraglass is continuing with its important developments in making the company's water filtration systems for the glass industry available for everyone — reducing costs and protecting the environment. This article shows us how, with a new app, clients have a series of important advantages regarding improvements in its systems, adapting them to new market needs.

Filtraglass, experts in water filtration systems for the glass industry, has investments in R&D and ceaseless technological development as part of its DNA ever since the company was founded. The company has continuously worked to improve its systems and adapt them to new market needs and now, more than ever, and it has done so once again. Filtraglass will shortly launch its new mobile app, which is free to use and available on iOS and Android.

Eco<sup>3</sup>-Box Plus

Eco<sup>3</sup>-Box CNC



**A WIDE RANGE OF BENEFITS**

The app comes with a wide range of benefits for clients who can, first and foremost, assemble their Eco<sup>3</sup>Box system without the need for Filtrerglass technicians to visit their facilities – an essential feature in light of the current global health crisis. This new approach also allows clients to reduce the cost of purchasing one of the company’s systems, since they will not need to cover installation costs and the travel expenses of technicians.

By means of the app, clients can request an appointment with Filtrerglass technical team for the assembly of their Eco<sup>3</sup>Box. On the appointed day, cli-



Dry waste



New Eco3-Box 2020





Eco<sup>3</sup>-Box CNC



Clean water

purchase spare parts, accessories, and other Filtraglass products such as coolant, additives, etc. On the back of the launch of the Eco<sup>3</sup>Box two years ago, this new app represents a further step in making Filtraglass water filtration systems for the glass industry available for everyone – reducing costs and protecting the environment.



**Filtraglass SL**

**FILTRAGLASS**  
WATER TREATMENT FOR GRINDING TECHNOLOGY

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ents will be able to assemble their machine with the online support of engineers via video call. In 24 hours the system will be up and running.

### TECHNICAL AND AFTER-SALES SERVICE IMPROVEMENTS

The purpose of the app is also to improve Filtraglass' technical and after-sales service. Everyone in possession of a Filtraglass filtration system will have a

customer account through which they can get in touch with the company by using the chat box or by video call, send photos and videos, ask questions related to their machine, and inform the Filtraglass technical team directly of any operation-related incidents, which they will resolve as soon as possible.

The new app also allows clients to



Pressure group